

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. : 09/728,073  
Applicant : Hennum, Eric  
Filed : December 4, 2000  
Examiner : Choung, Truc T  
TC/A.U. : 2174  
For : Web-Based Instruction  
Docket No. : SVL920010533US1  
Customer No. : 34,663



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10-28-03  
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

OCT 21 2003

Technology Center 2100

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Sir:

In response to the office action dated June 5, 2003, please amend the above-identified application as follows:

**Amendments to the claims** are reflected in the listing of the claims that begins at page 2 of this paper.

**Remarks/Arguments** begin at page 10 of this paper.